

Estimate #: **Sample**Customer Name: **Sample**Estimate Date: **Sample**Project Name: **Sample**

CANCELLATION AND RETURN POLICY

Once an order has been placed for a manufactured item, it cannot be cancelled. All panel orders and special order (non-stock) trim are considered the property of the customer and are non-refundable once they have been manufactured. All goods are sold "AS IS".

ORDER PROCESS

Customers must confirm all orders prior to fabrication/delivery by signing the estimate and transmitting either in person or via email or text message to the FormTight Architectural Metals (FTAM) Office.

PRICING

Pricing is subject to change without notice. All initial pricing given includes a cash discounted price. **If paying with a credit card (VISA/MasterCard only), please add 3% to your total amount.**

SALES TAX

All orders are subject to sales tax unless a current sales tax exemption certificate is provided to FTAM prior to sale.

PAYMENT TERMS

- For special order items - a deposit in the amount of 50% of invoice total may be required at the time of placing the order. Unless otherwise approved by FTAM in writing - **full invoice amount is due within 30 days.**
- Credit terms are established at the sole discretion of the financial department of FTAM. FTAM reserves the right to deny credit without explanation.
- Please note a "Notice of Furnishing" may be issued by FTAM to the building/home owner to preserve the rights of FTAM in the event of non-payment.

ORDER ACCURACY

Purchaser assumes all responsibility for accuracy of order. Order will be fulfilled per the "Estimate #" listed at the top of this page. All cut lengths and quantities are to be provided by purchaser and not based on comments or suggestions of any employee or representative of FTAM.

MISCELLANEOUS

1. There will be a charge of \$50.00 for any returned checks
2. This contract shall be governed by and construed in accordance with laws of the state of Florida.
3. Purchaser, by placing its order with seller, represents and warrants that purchaser is familiar with and in compliance with all laws and regulations applicable to its work, including all Florida Product Approval requirements and OSHA rules and regulations with specific reference to the safety standards for fall protection in the construction industry.
4. Purchaser assumes all responsibility for applying county codes and guidelines applicable to work performed.

INFORMATION TO BE NOTED

Galvalume®

Uniform visual appearance (color, spangle, shadow spots, and striping) of unfinished Galvalume®, Acrylic Galvalume®, Galvanized, Acrylic Galvanized, Aluminum, and Paint Grip panels cannot be guaranteed. If uniform appearance is desired, then prepainted Galvalume® should be ordered. Non-uniform surface appearance (color, spangle, shadow spots, and striping) may occur over time, it does not represent a deficiency in the material, nor does it affect any warranties which may be in place, and it is not a reason for rejection.

OIL CANNING

Oil canning can be defined as the actual waviness in the flat areas of roofing and siding panels. Generally the period and amplitude of the wave depend on the width of the flat. Oil Canning is an inherent condition with light gauge cold formed metal products, and can result from residual stresses induced or redistributed during coil production, slitting, perforating, forming or fabrication of steel products. Over driving of fasteners/improper use of impact tools, improper deck handling, installation or attachment to misaligned substrates can also cause oil canning. In general, oil canning is an aesthetic condition with no effect on the structural integrity of the deck. Since many uncontrollable factors can lead to oil canning, the manufacturer assumes no responsibility for the cost of actions taken in response to an oil canning condition. Oil canning shall not be a cause for rejection of material.